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Multifaceted experience and skill set beyond the scope that my formal education, training, or work records alone could illuminate. However, my references can and will. Here are some highlights.

Business Experience

- Started and ran several successful small businesses.
- The most successful business operated for 7 years had 10 Staff.
- I started an international business technology company 2024.
- Full stack development
- Sales
- Marketing
- Management
- ISO Certifications
- Clients on multiple continents

Project Management

- Discovery workshops; BRD/SRS sign-off.
- Plan & deliver cloud/on-prem: M365/SharePoint.
- Security & continuity: risk assessments; policies; BCP/DR runbooks.
- Plans & controls: Kanban, WBS/Gantt, SWAT, RAID log; change control.
- Testing & launch: test plans; SIT/UAT; traceability; sign-off training & support.
- MSP aftercare: SLAs, ticket triage, monthly optimization.
- Stakeholder comms & training; concise docs & runbooks.

Achievements & Strengths

- Editor on and in dedication of New York Times best seller "Talent can be taught" by Stephen Riches
- Certified Luthier certified in fretted instrument construction and repair.
- Built my own high-end guitars from scratch.
- Great with people and Awesome with kids.
- Excels under pressure
- Reliable
- Hard working
- Motivated & Bright Personality

Media Production

- Video recording & editing
- Audio recording & Editing
- Audio engineering
- Music production
- Web design and coding
- Sound design and re-enforcement
- Recording Studio design and setup
- Had a pro band and recorded live albums.
- Designed and build sound systems for famous players theaters.

Electronic Experience

- Lifetime tinkerer! Fixing things since I was about 12.
- Repaired & configured enterprise class hardware for medical and government and law enforcement sectors
- Modified kids 12V Powerwheels to 36v (yeah baby!) including a safety braking system, Custom made turf tires, remote start + stop, Voltage controller to control top speed, Bluetooth speaker system and USB connectors for future toys.
- Experience with Soldering, Schematics
- Building, Repairing and Upgrading Computers & Servers
- Wiring up guitars
Networking & tech support

Music Teacher

- I have been teaching guitar since age 15 pop, rock, metal also classical and jazz at university level.
- Head guitar teacher at Durhams biggest most prestigious school.
- Long History of competition winning, Exam acing, Award winning students.
- Student Winner of the Kawanis Festival. 1'st winner using on guitar in 40 years. The youngest accepted into the University of Toronto JAZZ band and concert band.
- I teach guitar, bass, drums, ukulele, piano, theory and harmony.

And even more!...

Employment History

Elite Tech Designs

Oshawa, ON

October 2024 – Present

Founder / Director of Operations / IT Project Manager

- **End-to-end delivery:** Lead end-to-end client projects from discovery through delivery, documentation, and post-launch support—most recently an iOS + web app for Catling Ltd. (CatlingLtd.co.uk)
- **Requirements & planning:** Translate business needs into technical specs, delivery plans, and clear stakeholder communications; manage scope, timelines, and risk while maintaining audit-ready records.
- **ISO implementation:** Implement ISO-aligned processes (ISO 9001:2015 in progress; exploring ISO 27001) including policy development, change control, risk assessment, CAPA, and internal audit preparation embedded in the SDLC.
- **Security & M365/SharePoint:** Design and harden solutions across Microsoft 365/SharePoint and cloud services; review tenant/app permissions, authentication, and access controls to protect client data and ensure reliable service delivery.
- **Platform & CI:** Build and maintain the supporting stack (Nextcloud Hub, ERP integrations, CI/testing artifacts); monitor logs and performance, resolve incidents, and drive continuous improvement.
- **Cutovers & networking:** Coordinate vendors and client IT for network readiness (DNS/certificates, HTTPS, basic VLAN/Wi-Fi/endpoint considerations) and smooth cutovers.
- **Training & support:** Provide user training, knowledge transfer, and responsive support to maximize adoption and measurable business outcomes.

A.C. Technical Systems Limited
Systems Application Technician

Whitby, ON

August 2022 – October 2024

- Programmed and commissioned enterprise **access control, IP video (VMS), intrusion, and intercom** systems for commercial and public-sector sites.
- Designed and deployed a centralized **training server** (Windows Server/VM) hosting **LenelS2 OnGuard, C•CURE, and Genetec Security Center**; isolated on a lab VLAN with **snapshots/golden images**, role-based access, and nightly backups, and made available to **both offices via site-to-site VPN** so teams could train and test without touching production.
- Collaborated with client IT to set up **PoE switches, VLANs, DHCP/DNS, NTP, and certificate/HTTPS** settings; validated bandwidth and **QoS** for video streams.
- Integrated with **Active Directory / Entra ID** for user provisioning and role-based access; applied **least-privilege** profiles and audit logs.
- Diagnosed field issues (IP addressing, RS-485/reader bus, cabling, camera focus/aim, controller firmware) using test tools; resolved tickets within **SLA**.
- Supported an on-call rotation; followed **H&S** and security policies; completed **JHSC/WHMIS** and site orientations as required.

Neighbourhood Music Studio
Guitar, Bass, Drum, Ukulele and Theory Instructor

Bowmanville, ON

March 2022 – Present
September 2011 - July 2017

- 1st place students every year
- High marks in all exams
- Taught ages 4 – 70
- Taught special needs students
- Sound engineer for special events

GS Care
Before and after school Program Teacher

Guelph, ON

April 2018 – August 2020

- Create and design program material including games, activities and lessons
- Responsible care of 15+ students ages 6 – 10
- I taught kids to play chess and solve rubicks cubes.

The Home Services
Founder / Director of Operations

Southern Ontario

September 2014 – July 2017

- Created and designed marketing material including videos and online ads for marketing.
- Responsible for scheduling and payroll for teams of at least 10 people
- Multiple services offered.

Community Connections
Guitar Instructor

Whitby, ON

September 2013 - May 2017

- After school program run by The City of Whitby
- Taught groups of 8 - 12 students
- Taught at Donald A. Wilson S.S.
- I taught 25 people + for 75-minute classes twice a week.

Other & Prior Work Experience

- The Home Lessons Guitar/Bass Instructor and service professional
- Doyle Audio Engineering Audio Engineer (Studio + R&D)
- Van Halterns Music Centre Musical Instrument Sales and Service Representative
- Millennium Music Guitar and Bass Instructor

References from previous employers available upon request.